

## Healthcare Scheduling Project Case Study

### Vendor Criteria

- The scheduling system can deliver 75% of requirements without customization.
- The vendor has a 10+ year track record in the healthcare industry.
- The vendor has successfully implemented the system in at least 10 hospitals of similar size.
- The vendor can deliver the system with customization within the project schedule and budget.
- The vendor provides customer service for at least 6 months after implementation.
- The vendor offers options for support services.