

## Chapter 2 Challenge

### Scheduling project case study

Answer the following questions about the project charter:

1. The project manager needs the authority and support from the sponsor to work with project stakeholders to deliver the following objectives from the scope statement:
  - Rescheduling procedures decreased by 75%
  - Software must run on all current computer platforms
  - Decrease average procedure wait time to less than 30 minutes
  - Reduce procedure errors by 50%

For each of these objectives, who do you believe the stakeholders are and why are those stakeholders critical to the project?

2. What support from Dr. Olsen, the project sponsor, is required regarding staffing to appropriately utilize hospital facilities and meet the goal of decreasing the average procedure wait time to less than 30 minutes?
3. What support from Dr. Olsen, the project sponsor, would you expect to support the goal of reducing the procedural errors by 50%?
4. EXTRA CHALLENGE QUESTION! Consider the two project goals we did not discuss in question 1:
  - Hospital is the first choice by more than 60% of residents
  - Hospital's return on assets is greater than 12%

For these very substantial goals, which stakeholders need to be engaged to achieve these goals and why are they needed?