

Hospital Case Study Assumptions and Risks

The following are a few examples of assumptions and risks for the hospital scheduling project that could cause problems if they aren't identified and confirmed.

Assumptions
The scheduling system doesn't require any customization.
The system vendor is responsible for installation, configuration, and loading data so that the system is ready for operation.
The system vendor provides training for all staff.
The continuing care department won't use the new system.

Risks
The grant or other funding falls through.
The IT group doesn't have enough resources to implement the new system.
Hospital staff doesn't support the project because they feel they don't have time to learn a new system.
The system requires extensive customization to deliver requirements.
The cost exceeds available funding.
Success criteria for several project objectives can't be confirmed until several months after the processes and system are operational.