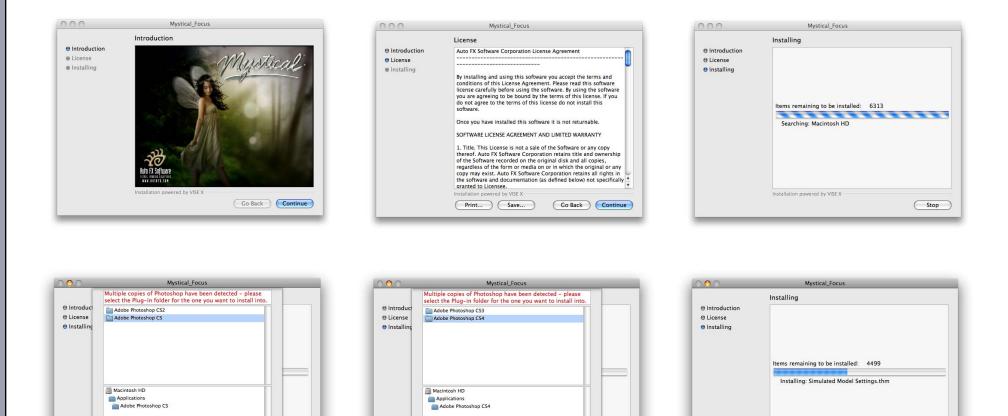


## Mystical 2.0 Professional Edition

This manual covers the Mystical Focus, Mystical Lighting and Ambiance 2.0 and Mystical Tint Tone and Color 2.0 products



## Installing the Software on a Macintosh

Cancel OK Stop

Make sure to quit Photoshop before you start the installation process. The software uses an installer to place the components in the right location. It will automatically detect copies of Photoshop and place the plug-in into the directory needed by Photoshop. If you have multiple copies of Photoshop the installer should detect CS, CS2, CS3, CS4 and higher and ask you to choose between them. A special CS & CS2 plug-in will be installed if you are running older versions of Photoshop. Follow the onscreen instructions and at the end of the installation process you will see a dialog telling you the installer successfully installed the software. A copy of the stand-alone version will be placed on the desktop.

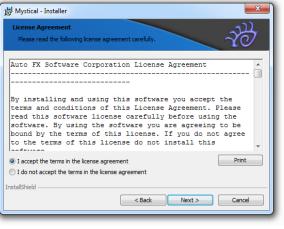
Stop

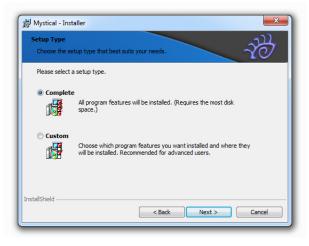
(Cancel) OK

Stop

For more detailed installation instructions see the last pages of this manual or look on our web site under the Support menu (http://www.autofx.com/support/installation\_assistance.html)







Mystical - Installer	
Ready to Install the Program The wizard is ready to begin installation.	
Click Install to begin the installation.	
If you want to review or change any of your installation settings, dick Back. Click Cancel to exit the wizard.	
nstallShield	
< Back @Install Cancel	

1 <del>]</del>	Please wait while the In several minutes. Status: Copying new files	nstallShield Wizard ins	italls Mystical. This	may take	



## Installing the Software on Windows

Make sure to quit Photoshop before you start the installation process. The software uses an installer to place the components in the right location. The installer will automatically place the plug-in in the right place for you if it detects that you have the full CS, CS2, CS3, CS4 or higher version of Photoshop installed. It will place the application version in the Program Files folder under Auto FX Software. A shortcut to the stand-alone application will be placed on your desktop.

Under the Start Menu > Programs > Auto FX Software you will see shortcuts to the Mystical program and related links to online tutorials, videos and other helpful information about using the program. You can also choose to Uninstall the program from this location by choosing the Uninstall shortcut found here.

Select	Filter Analysis 3D	View Window	Help Br
s To Fit 📄	Mystical 2	Ctrl+F	en   Fill Screen
rait_origin	Convert for Smart Fil	ters	33 × Warm Su
	Filter Gallery		
	Liquify	Shift+Ctrl+X	
	Vanishing Point	Alt+Ctrl+V	
	Artistic	•	
	Blur	• •	
	Brush Strokes	+	
	Distort	•	
	Noise	•	
	Pixelate	•	
	Render	•••	
	Sharpen	•	
	Sketch	• •	
	Stylize	· •	
	Texture	•	
	Video	•	
	Other	•	
	Auto FX Software	•	Mystical 2
	Browse Filters Online	·	3

If you're using the software as a stand-alone application look on your desktop for a shortcut / alias to use to launch the program.

If you're using the software in Adobe Photoshop go under the Filter menu and look at the bottom for the Auto FX Software menu.

Choose Auto FX Software > Mystical 2 menu item and your photo will open up in our software so you can enhance it.

## Opening the Software as a Photoshop Plug-in

You can use the software as a stand-alone application or as a Photoshop plug-in. We place a shortcut / alias to the application version on the desktop.

If the software was installed properly into the Photoshop plug-ins folder then it will show up under the Filter menu at the bottom. Look for the Auto FX Software name at the bottom of the Filter menu.

Open a photo in Photoshop then choose the Auto FX Software > Mystical 2 menu item ... the plug-in will open and your photo will appear in our software ready to be enhanced.



## Introduction to Mystical 2.0

Mystical is an integrated suite of visual effects software the enables photographers to enhance photos in a workflow environment that lets them achieve amazing results quickly and easily. The tools and controls used throughout the suite of effects are standardized to make learning the software easy. There are free training videos, tutorials and additional training resources available from the Auto FX Software website at: www.autofx.com

We encourage you to read over this manual and to watch the free online training videos.

~ Auto FX Software



## Quick Overview of the Interface

The interface is pretty simple to understand. Use the Select Effect Menu A to apply effects to your photo. The effects stack on the Layer Palette And you can delete any effect you don't want by clicking the Delete Effect Button C on the bottom of the layer palette. Use the controls for the effect to define the settings And customize the look you get. Use the Red Brush-Off tool E to remove the effect from wherever you brush. Use the Brush Palette F to control the size and the opacity of the brush. The brush size and position on screen is shown with a circular shape G.

To preview the image without the effect click on the Original button  $\blacksquare$  at the top of the interface. To load one of the hundreds of presets that come with the program, click on the Select Layer Preset button  $\blacksquare$  at the top of the interface.



#### Select Effect Menu

Each effect filter is categorized under the section that best relates to its functionality. When you select an effect it is typically applied to the photo and you will see a result right away. There are, however, some effects that require you to brush before the result is shown (in MTTC 2 - all Portrait Filters, Hand Tinting and Under Color).

#### Effects Stack on the Layer Palette

As soon as you select an effect it will be rendered on your photo and the preview will update. The effect will also be placed on the Layer Palette where you can delete it if you don't want it (click the Delete Effect button). If you have multiple effects they combine and 'stack' on the Layer Palette.

## How to Add and Remove Effect Filters

It is important to learn how to combine and reorder effects using the Layer Palette. When a new effect is added to your photo it stacks on the Layer Palette in the order it was applied. When you click the Effect on the Layer Palette it becomes highlighted. It can be deleted, temporarily turned off (uncheck the green checkbox next to the effect), or if you have more than one effect you can reorder them to create different looks and results.

On the Layers Palette there is an Opacity slider ... this controls the opacity for the selected effect. Reducing the opacity will blend the effect into the original image based on the opacity level. For example, if you apply Afternoon Sun but the effect is too strong then use the Opacity control on the Layers Palette to reduce the amount blended with the original image.



Example 3

## Applying Effects and Using Layers

Effects are applied to your photo when you pick them from the Select Effect menu. Each time you pick an effect it is added to the Layer Palette. Effects 'stack' on the Layer Palette in the order you apply them. You can have multiple effects applied to a photo giving you the ability to create uniq ue solutions and looks.

The rendering order for the effects goes from the bottom of the layer stack up. In the examples above the Gradient Tinting (1) was applied first. Next a Soft Black and White was applied (2). Next the Soft Black and White layer was moved under the Gradient Tinting layer (3). As you can see, the stacking order of the effects is important to achieve the right look and mood.

Many effects work together and the combination can form a better image. Changing the stacking order is something you can experiment with to fine-tune results.

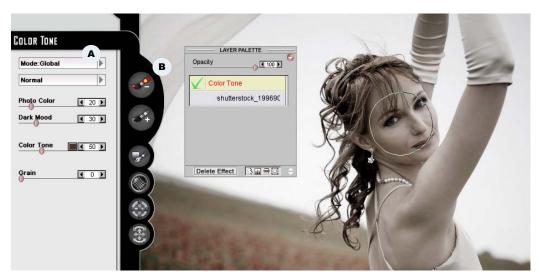
#### Mode: Global

Most of the time you will want to apply an effect to the entire image and then if needed remove it from selected areas.

Use the Mode: Global for this.

Use the Brush-Off tool **B** to remove the effect where brushed.

In the example to the right, the Color Tone effect is applied to the entire photo. Then the Brush-Off tool (Red Brush) was used to brush away a percentage of the effect from the bride's body and face.



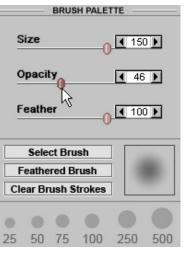
### **Brush Opacity**

Use the Brush Palette to set the Opacity for the Brush-Off tool ... a lower opacity lets you remove the effect by degrees based on the percentage of opacity.

A 20% opacity will remove 20% of the effect EACH time you stroke and release the mouse. The results are cumulative so that if you stroke over an area 2 times with a brush set at 20% opacity you remove 40% of the effect from the area.

Click the Original button at the top of the interface to compare your changes.





Use the Brush Palette's Opacity setting to control how much of the effect is removed for the NEXT brush stroke.

Higher settings remove more of the effect each time the brush is stroked.

## How to Apply Effects using the Global Mode

With some of the effects there is a Global menu option that shows up at the top of the effects control. This basically allows you to control if the effect applies to the entire image (Global) or if you change it to Brush-On, only to areas you brush over with the brush. Once you have opened a photo go to the Select Effect menu and choose an available filter. The effect will be added to the Layer Palette (you can delete it from your photo if you choose to try something else). The effect controls appear on the left side of the interface ... the controls vary based on the effect but most have a Brush-On / Brush-Off method that is central to using the software. Select the Mode: Global (default for most effects) and the effect will be applied to the entire image. You can then use the Brush-Off tool to remove it from any areas you want. The Brush-Off tool essentially erases the effect from selected areas of your photo. If you use the Brush-Off tool and want to add back to an area you've erased, use the Brush-On tool to fill that area back in.

#### Mode: Brush-On

Many times you will want to apply an effect to just certain areas of your photo. Use the Mode: Brush-On for this.

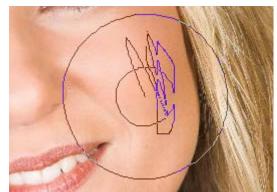
Mode: Brush-On (A) is selected here.

Use the Brush-On tool <sup>B</sup> to brush the effect on the photo where desired.

What we recommend doing is first apply the effect in the Global Mode. Then, by adusting the settings and watching the preview, you can find the look that you're after. Once you've done this, switch over to the Brush-On mode and use the brush to reveal the results you just previewed while in Global mode.

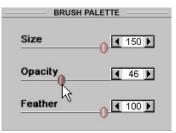


Preview the effect settings in Global mode then switch over to Brush-On mode and stroke the Green Brush-On tool over the desired area.



Click and drag the Brush-On tool around only in the areas you want the effect applied to.





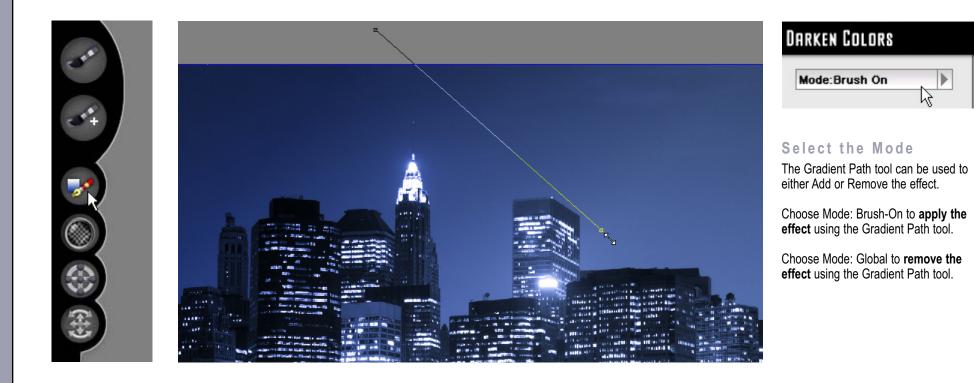
#### **Brush Opacity**

Use the Brush Palette Opacity setting to control how strong the brush applies the effect with each stroke. Higher opacity settings give stronger results each time it is stroked.

## How to Apply Effects Using the Brush-On Mode

The Brush-On mode is useful for applying the effects to localized areas in a photo. When you first apply the effect, adjust the settings to where you want them. Then change the Mode menu to the Brush-On mode and use the Brush-On tool (Green Brush with the + symbol) to apply the effect to the desired area.

While working with the Brush-On tool you may decide to adjust where you've stroked the brush or remove some of the area you've added. Use the Brush-Off (Red Brush) tool to erase the area where you've brushed on the effect. You can clear all the brush strokes and start over using the Clear Brush Strokes button located on the Brush Palette.



## How to Apply Effects Using the Gradient Tool

The Gradient Path tool lets you draw a simple path that renders the effect through a smooth gradient mask that is rendered behind the scenes. Typically you'll use this tool to blend in changes gradually from the sides, top or bottom of the image. To use the Gradient Path tool click and drag the mouse from the canvas outside the photo then drop it somewhere on your photo. You can click on the end-points of the path to drag them to a new position. You can click over the path itself and then drag to move the whole path.

You can have multiple Gradient Paths on your photo and can have them coming onto the photo from any angle or side.





DARKEN COLORS		
Mode:Brush On		
	13	

#### Select the Mode

The Effect Mask can be used to either Add or Remove the effect.

Choose Mode: Brush-On to **apply the effect** using the the Effect Mask.

Choose Mode: Global to **remove the effect** using the the Effect Mask.

## How to Apply Effects Using an Effect Mask

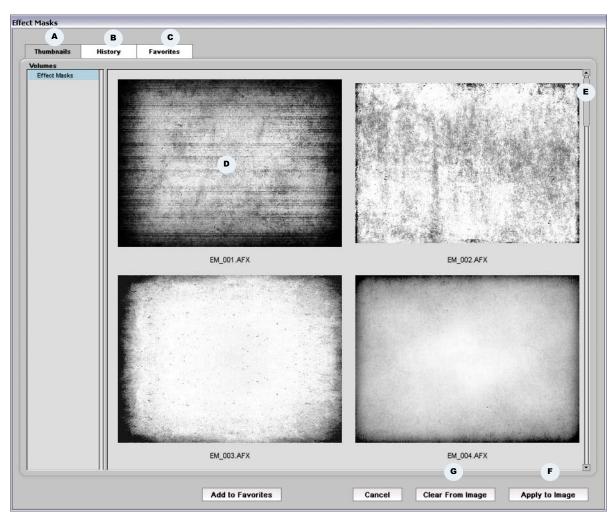
Many of the effects in Mystical Tint Tone and Color 2.0 have a special Effect Mask tool you can use to apply the effect through a mask. This is useful when you want to apply an effect to the image to get an artistic or selective result.

Use the Mode menu on the effect to apply the Effect Mask with a Brush-On mode or with a Global mode ... the area the effect mask renders to reverses depending on the mode. In general the Brush On mode seems to work the best on most effects. The Effect Mask is useful for darkening the sides of the image when combined with effects like Darken Colors. Experiment with different effects and masks and you should find some great looks.

# Using The Effect Mask Catalog

### When You Use The Effect Mask Tool - This Catalog Appears

While applying effects you may choose to use the Effect Mask tool. The Effect Masks catalog will appear when you click on the Effect Mask Tool.



Select an Effect Mask and click on it then press the Apply to Image button to have the effect your working with filtered through the mask. If you decide to remove the effect mask click on the Effect Mask Tool again and click on the Clear From Image button at the bottom of the catalog window.

#### A Thumbnails

The Thumbnails tab shows you previews of the effect masks.

#### B History

The History tab shows you the last 25 effect masks you have selected. This is useful for reapplying an effect mask that you used on a recent project.

### • Favorites

You can add an effect mask to the Favorites tab by clicking on the one you like and then clicking the Add to Favorites button at the bottom of the screen. The effect will be added to the Favorites tab for the effect you are working with. Favorites from one effect do not appear under another effect - they are specific to the effect you are working with.

### Preview of Effect Mask

Click to select the Effect Mask you want to apply to your photo. The selected Effect Mask will highlight blue to indicate it has been selected.

### E Scroll Bar

Use the scroll bar to view more content. Move the scroll bar up or down to change the contents within the catalog preview window.

### Apply to Image

Once you have selected the Effect Mask click the Apply to Image button and the effect will be filtered through the Effect Mask onto your photo. Use the Mode Menu on the effect to reverse the area that is changed by the mask.

### G Clear From Image

If you want to remove the Effect Mask later on, click the Effect Mask Tool to open the Catalog window and click the Clear From Image button. The Effect Mask will then be removed from your photo.





DARKEN COLORS		
Mode:Global		

#### Select the Mode

The Effect Ellipse can be used to either Add or Remove the effect.

Choose Mode: Brush-On to **apply the effect** using the the Effect Ellipse.

Choose Mode: Global to **remove the effect** using the the Effect Ellipse.



Once you've added an Ellipse to your photo use the Transform Ellipse tool to move, resize and adjust the Ellipse.

# How to Apply Effects Using an Effect Ellipse

The Effect Ellipse applies the effect through a gradient ellipse that is rendered behind the scenes. This is useful when you want to blend the effect results. You can adjust the center path of the Ellipse and this feathers the results as you drag the path. You can also rotate, reshape and resize the ellipse to fit your needs. You can have multiple Effect Ellipses on your image at the same time.

To use the Effect Ellipse, select the tool and click once over your photo. The ellipse will appear and the effect will render based on the Mode menu (Global or Brush-On).

To move, rotate, reshape or resize the ellipse use the Transform Ellipse tool.

## Layer Presets

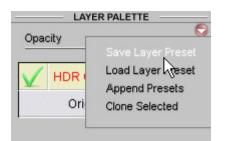
Layer Presets Capture and Replay Effect Settings

Layer Presets are an important part of using this software. They are great for quickstarting with a look or solution. There are hundreds of presets included with the software. You can also create your own and add to this collection as you work with your images and define your own styles.



Along the top of the interface you'll see two buttons that relate to presets: Select Layer Preset and Save Layer Preset.

Use the Select Layer Preset to open the Presets catalog where you can preview and select a preset that has been previously saved. Use the Save Layer Preset to capture the effects you currently have applied while working with your own images.



You can also use the small menu on the Layer Palette to save presets, load presets and Append Presets.

When you Append Presets the new layers that are built will be added above the currently selected layer when you activate the Append .



Layer Presets show a visual representation of what the effect does. Roll your mouse over to see what the original image looked like before the preset was applied.

Tip: When you save a preset save it into a folder within the Layers directory. The directory will show up in the list on the left side of the Presets catalog window as a name.

You can save your own presets with your own photo previews on them to help you speed up your production based on settings and looks you prefer.

Remember that the brush settings are also captured when you save a preset and will be applied to new images you use that preset on. You can use the Clear Brush Strokes button on the Brush Palette to remove strokes from the effect layer BEFORE saving a preset - in this way you can capture the settings but not the strokes used on a specific image.

## File Menu

Differences Between the Stand Alone and Plug-in Version File Menu

- Both the stand alone and plug-in versions allow you to save your artwork to disk
- Both the stand alone and plug-in versions allow you to load a mask that will be used as the selected area for an effect
- Choosing Exit while in the plug-in version cancels the plug-in and returns you to the host application (i.e. Photoshop) without changing your image. Choosing Exit while working in the application version will quit the program.
- The application version allows you to open files while the plug-in version does not as it relies on the host application to provide the image information

### Saving Copies of Your Work

Unlike other plug-ins on the market, Auto FX plug-ins allow you to save your file to disk while still in the plug-in itself. Most other plug-ins force you to apply back into the host application before you can save your results. We feel that as you evolve your work you should be able to save copies to disk at anytime and continue with your work without having to reload the plug-in or relaunch the application again.

While you are working on a project in either the plug-in or stand-alone version of this software it may be helpful to save out copies of your work-in-progress.

Go to the File > Save menu option and save your work using any of the following formats:

- .psd : Photoshop Native File Format: Includes full transparency layer support
- tif: Saves a standard Tagged Image File Format (TIFF)
- .jpg : Saves images to a default Best Quality JPG setting
- .png : PNG24: Includes transparency mask support and lossless compression
- .bmp : Bitmap File Format: Basic graphic file format for Windows



Application Version File Menu

## Edit Menu

#### Bring to Front / Send to Back

Effects that allow you to clone onscreen objects also allow you to reorder the new objects from front to back. Clicking on an object that is in the front and selecting Edit > Send to Back will place the object behind all other objects in the preview. If you choose Bring to Front the selected object will be on top of any other object in the preview.

Shortcut Keys Bring to Front Send to Back

Command F Command B Windows Control F Control B

## Preferences Dialog

Mac

The Preferences dialog is activated by selecting the Edit > Preferences menu option. The Preferences dialog allows you to customize the way the program looks and works.

#### **Proxy Menu**

The proxy option defines the maximum preview size that the software renders to while working with your graphics. The preview displays how the final high-resolution version will look once you have saved the file or applied back into a host appliation like Photoshop. The proxy system was designed to vastly speed up complex operations that this software uses to render photo-realistic high-quality graphics.

If you change the Proxy size you have to open your image again before the changes take place.

If you uncheck the Use Faster Proxy Preview option the full sized image will be used versus the Proxy. This will slow the application down significantly as it will render the entire image versus a smaller preview for onscreen work. We recommend using the Max Display option as this renders out a preview that fits the maximum view area of your monitor and provides you with a balance between quality and speed.

#### **Show Information Palette**

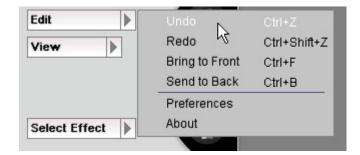
100% W: 1024 H: 682

This palette shows information such as the current

zoom level and the width and height of the file. To control the width and height display dimensions change the menu below this control option to display either Pixels or Inches.

#### Show Tool Tips

The tool tips in this software help you understand the many different controls and tools. They display automatically when you hold the cursor over a control for a few seconds. After you are familiar with this software you may elect to turn this feature off. Use this control option to disable the automatic display of tool tips.





General		
Show Tool Tips	✓ Use Faster Proxy Preview	
Show Information Palette	Proxy:Max Display	

## View Menu

#### **Preview Size and Zooming Controls**

Fit in Window: Resizes the preview to fit the maximum dimensions of your screen Browser Dimensions: Resizes the preview to show actual pixels (1:1) as seen in a browser

Zoom In: Magnifies the preview in by one level Zoom Out: Reduces the preview out by one level

#### **Preview Mode**

Faster Proxy Preview: This mode imports a smaller proxy image and gives you quicker response times for displaying the effect.

Highest Quality Preview: This mode uses the Max Display setting and generates a larger proxy image for a higher quality preview.

**Note:** If you must use the full version of the image for your preview go under Edit > Preferences and turn off the 'Use Faster Proxy Preview' checkbox then open your image up. The preview will be significantly slower as the software must render the full sized image for each and every change you make. We highly recommend using the Highest Quality Preview option.

Shortcut Keys	Mac	Windows	
Dimension (1:1)	Cmd 0 (zero)	Ctrl 0 (zero)	
Zoom In	Cmd Spacebar	Ctrl Spacebar	
Zoom Out:	Option Spacebar	Alt Spacebar	

File		Original
Edit		
View	Fit in Window	
	Browser Dimension (1:1)	Ctrl+0
	Zoom In	Ctrl+=
	Zoom Out	Ctrl+-
Select Effect	Faster Proxy Preview	
	Highest Quality Preview	
	Hide Selection Lines	Ctrl+H

# Working With Layers

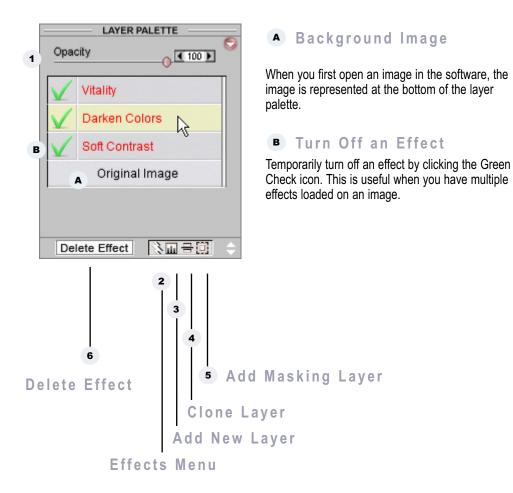
### Add, Stack and Reorder Effects

You will use the Layer Palette frequently and fully understanding how to add, stack and reorder effects will be important for you to learn.

When you add an effect to your photo the effect is shown on the Layer Palette. If you want to delete the effect click the Delete Effect button on the Layer Palette.

When you add more than one effect they stack on top of each other on the Layer Palette. You can click and drag the effect to change the stacking order.

Use the Opacity slider to decrease the amount of the effect that is applied to your image.



# Layer Controls

On the layers palette you will see a basic set of controls that let you create new layers, clone the selected layer, create layer masks and delete highlighted layers. Other controls are the Opacity and Layer Options menu.

## 1 Opacity

This control adjusts the currently selected layer's global opacity so that it will blend with the layer beneath it. A higher setting makes the layer content more opaque and a lower setting makes the layer contents more transparent. Many effects have individual settings for opacity that are applied on a per-control basis or for the entire effect. You may use both the Layer Opacity and the local effect opacity controls together. A 50% Layer Opacity and a 25% local effect control opacity would render the effect 75% transparent and 25% opaque.

## 2 Effects Menu

You can add a new effect layer by choosing it from this conveniently located menu. This menu shows all of the effects for the software you are using. It works just like the Select Effect menu.

## 3 Add New Layer

Use the Add New Layer option to import and stack another photo over the original image. This is useful for creating a quick composition.

## 4 Clone Layer

When you click this icon the currently selected layer will be cloned. A new exact copy of the layer is created and placed above the original layer. All effect controls, adjustments and content for the layer are identical to the original version.

## 5 Add Masking Layer

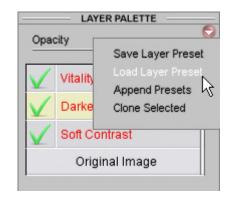
Use the Add Masking control to create a new mask layer that allows you to define the areas that the layers above it will alter. In most cases you won't use this feature as the Brush-On and Brush-off tools are so effective at applying the effect where you want it applied without using a mask.

## 6 Delete Effect

Deletes the currently highlighted effect.

## Layer Options Menu

At the top right side of the Layer Palette you will see a small arrow button that provides you access to the Layer Options Menu.

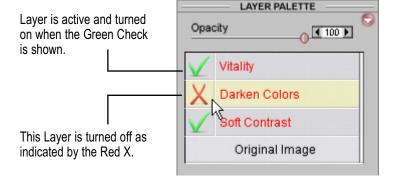


Using the Layer Options menu you can Save Layer Presets, Load Layer Presets, Append Presets and Clone Selected Layers.

# Layer Functionality

You can turn layers on and off, reorder them in the stack to change the look of how the composition and you can clone the layers to make exact copies that can then be modified.

It is very useful at times to change the Opacity slider on the Layers palette as this will lessen the strength of the currently selected layer effect.



### Save Layer Preset

When you select this option all the layers and controls for the document are saved in a global Layer Preset format. The preset can be loaded and applied to other images or appended to existing layers in a document. You will be prompted to name the preset.

### Load Layer Preset

Use this option to apply previously created Layer Presets to the document you currently have open. When you use the Load Layer Preset option you will replace all existing layers in your document with the ones in the Layer Preset you are loading. If you wish to add layer presets to your existing document without replacing anything, choose the Append Presets option.

### **Append Presets**

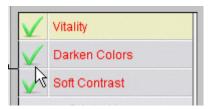
Use this option to load Layer Presets above the currently highlighted layer. New layers will be added to your document. If a QuickMask was saved with the Layer Preset you are loading, it will also be added to your layer stack. In some cases you will want to delete the QuickMask and replace it with one of your own.

### **Clone Selected**

When you select this option any layer you have highlighted will be cloned.

### Drag To Reorder Layers

To move a layer in the layer stack, click to highlight the layer and then hold the mouse down and drag it. You will see a thin black line showing you where the layer will go when dropped.



## Drag To Clone A Layer

To clone a layer you can either highlight the layer and press the Clone Layer icon at the bottom of the layers palette, or you can hold down the Ctrl key (Command key on the Mac) and drag the layer. A new clone will appear wherever you drop the layer.



#### **Rename Layers**

When working with certain effects like Hand Tinting, Under Color or any of the Portrait Effects you will find it beneficial to use multiple instances of an effect to perfect your photos.

For example, you may want a to use two instances of a Smooth Skin effect on a portrait. One with a stronger setting for one area of the face and one with a lighter setting on another.

To help keep your effect layers organized and easy to recognize as you work with them we suggest renaming them so they make sense to you.

To rename a layer double click it and the Layer Name dialog will appear letting you rename the layer.

	Laye	er Name	
Type a lay	er name here		
		ОК	



## Features of the Plug-in

The plug-in version of this software can be accessed from within the host application wherever filters and plug-ins are listed - please reference your application's manual for details on where to access plug-ins.

In Photoshop, open an image and go to the Filter menu. You will see the Auto FX name at the bottom of the Filter menu. Scroll down to the Auto FX menu and a sub-menu will appear showing you the MysticalTTC 2 plug-in.

All Mystical Tint Tone and Color 2.0 filter effects are located under the this menu command.

### **Applying Effects Into Photoshop**

Once you have applied the effects in Mystical 2.0, click the OK button to render back into Photoshop. If you decide that you don't want to apply any effects into Photoshop then click the Cancel button.

Note: the application version of this software does not have an OK and Cancel button. In the application version you must use the File: Save command to save the file to disk.

Select	Filter Analysis 3D	View Window	Help Br
s To Fit 🔲	Mystical 2	Ctrl+F	n Fill Screen Pr
rait_origin	Convert for Smart Fil	ters 3	3 × Warm Sunlig
	Filter Gallery		
	Liquify	Shift+Ctrl+X	
	Vanishing Point	Alt+Ctrl+V	
	Artistic	•	
	Blur		
	Brush Strokes	•	
	Distort		
	Noise	•	
	Pixelate	+	
	Render		
	Sharpen	+	
	Sketch		
	Stylize	+	
	Texture	•	
	Video		
	Other	•	
	Auto FX Software	•	Mystical 2
	Browse Filters Online		3

Adobe Photoshop filter menu

# **Receiving Technical Support**

#### **Receiving Free Technical Support By Phone**

Auto FX Software believes in providing exceptional customer and technical service. Unlike some of the larger graphics companies in the business, we do not believe in charging for technical support for our products. We feel that you should be supported through the life of the product.

Technical support is, however, reserved for registered users only - if you have not registered this product and require technical support we request that you go to our website and register your software on our Product Registration page. If you prefer to register when you call in for support we will log you into our database for future support calls. Our Technical support hours are from 9 AM to 6 PM Central Standard Time - Monday through Friday - closed on major US holidays.

Before calling our technical support number we request that you be at your computer with all relevant software and documentation ready. Our support staff appreciates this as it helps us serve you and other customers faster and more efficiently. We also encourage you to first check on our website to see if there is information or updated software patches that will fix your problem.

### Receiving Free Technical Support By e-Mail

You may also e-mail your technical support questions to **techsupport@autofx.com**. Please do not send any attached files with your e-mail. If we require seeing screenshot examples or original files of your work we will request this information in our reply.

### Be Prepared To Provide Us With This Information

Please provide us with the following information when you send in an e-mail or call in requesting assistance:

Operating Platform:	Mac or Windows
Operating Software	What version of system software are you using. Mac OS X 10.6 Snow Leopard or Windows 7, for example
System Memory	How much system memory (RAM) do you have available to your machine
Host Application	If you are using the plug-in version of our software you will need to tell us the name of the host application and the version (i.e. Adobe Photoshop CS4)
Our Software	Users sometimes forget to mention what Auto FX Software they are using - please be specific with the program name and detail the nature of the problem
Image Information	Please provide the image information such as the pixel dimensions, bit depth, color mode and layer setup
Nature of Problem	Be as detailed as possible as to what the problem is - if possible detail out all steps you are taking so we can, if necessary, reproduce it

### Frequently Asked Questions On Our WebSite

Check the Auto F/X website at http://www.autofx.com for answers to frequently asked questions on this software.

## Installing on the Mac

#### Launch the Installer

Quit all running applications before installing the program. Insert the CD into your drive. Go to your desktop and open the CD. To install the software, double click on the Installer that is found on the CD. The installer software will launch and will display a series of information screens and the license agreement. Please take a moment to review the license agreement as it defines your rights to use of this software. If you agree with the terms set forth in the license agreement, click "I Agree".

### Enter Your Name and Serial Number

When you first start the software you will be asked to enter your Name, Company name, and the Serial Number you were issued with this license. For physical product purchases you will find the serial number on a sticker that is placed on the inside cover of the CD case. Serial numbers for electronic purchases are included with your download files in the Download Center.

Review your paperwork carefully for the serial number. Remember that the serial numbers are case sensitive where letters are used and you must enter in the dashes at the appropriate location.

#### Adobe Photoshop (Macintosh)

Version:	8	Install Location:	Applications\Adobe Photoshop CS\Plug-Ins
Version:	9	Install Location:	Applications\Adobe Photoshop CS2\Plug-Ins
Version:	10	Install Location:	Applications\Adobe Photoshop CS3\Plug-Ins
Version:	11	Install Location:	Applications\Adobe Photoshop CS4\Plug-Ins

Setup Type			
Choose the setup type that best suits your needs.			
Please select a	setup type.		
Complete	All program features will be installed. (Requires the most disk space.)		
Custom	Choose which program features you want installed and where they will be installed. Recommended for advanced users.		
InstallShield	< Back Next > Cancel		

謝 Mystical - Installer  Custom Setup Citation Contemport				
Select the program features you want installed.				
Mystical Stand Alone     Feature Description     Cold Plagm				
This feature will be installed on local hard drive.				
This feature, and all subfeatures, will be installed on local hard drive.  This feature will be installed when required.				
This feature will not be available.				
Install to: C:\Program Files (x86)\Adobe\Adobe Photoshop CS4\Plug-Ins\ Change				
InstallShield         Help         Space         < Back				

## Installing on Windows

#### Launch the Installer

Quit all running applications before installing the program. Insert the CD into your drive. After inserting the CD look on the CD and find the setup.exe file and double click this to start the installation process.

The installer software will launch and display a series of information screens and the license agreement. Please take a moment to review the license agreement as it defines your rights to use this software. If you agree with the terms set forth in the license agreement, click "I Agree".

#### Carefully Select the Install Location For The Software

The software will auto-detect where to install the software if you are using Adobe Photoshop CS, CS2, CS3, CS4 or higher. The installer will automatically install both the application and the plug-in version of Mystical 2.0.

If you plan on using only the application version you may install the software anywhere on your computer (usually the Programs Folder on your startup drive). If you plan on using Mystical 2.0 as a plug-in you need to install the software in a special location specified by the application running the plug-in. Most applications have a folder that you install the plug-ins into. See the next page for a list of install locations for the plug-in.

### **Application Version**

The application version of this software is automatically installed in the same folder as the plug-in. A shortcut to the application version is included under the Start > Programs > Auto FX Software > Mystical 2 menu. If you desire to use only the application version and not the plug-in you can select any location for the install of the program.

### Enter Your Name and Serial Number

When you first start the software you will be asked to enter your Name, Company name, and the Serial Number you were issued with this license. For physical product purchases you will find the serial number on a sticker that is placed on the inside cover of the CD case. Serial numbers for electronic purchases are included with your download files in the Download Center. Review your paperwork carefully for the serial number. Remember that the serial numbers are case sensitive where letters are used and you must enter in the dashes at the appropriate location.

Ready to Install the Pro	gram		( The second
The wizard is ready to begin installation.			
Click Install to begin the i	nstallation.		
If you want to review or exit the wizard.	change any of your insta	llation settings, click Back	. Click Cancel to
nstallShield			

#### (example of installer window)

The installer automatically searches your system for host applications, such as Adobe Photoshop, that support the plug-in version. Suggested install locations are listed in the install location menu. To manually choose the install location, select Set Custom Location from the menu.

IMPORTANT: YOU MUST INSTALL THE PLUG-IN INTO THE PLUG-INS FOLDER IN ORDER FOR ADOBE PHOTOSHOP TO RECOGNIZE IT AS A PLUG-IN.

Name	1 Parts	5100
Company		
Serial Number	000	4 3
	200	

Once you launch the software you will be required to enter your name and serial number. You can copy and paste the serial number into the field.

# Installing the Plug-in

Plug-ins are software that run inside another application to enhance and extend the application's capabilities. This type of application is alled a "Host Application". Each host application has their own location they require plug-ins to be installed into so that the plug-in can be recognized.

To the right we have listed the more common programs that use plug-ins. If your program is not listed we encourage you to read the host application's manual regarding where to install plug-ins.

Close the host application before installing the plug-in. After installing, restart your host application. Most host applications have a filter menu where plug-ins will be listed. Check your host application manual for instructions on locating plug-ins that have been installed.

One additional item you should be aware of when installing plug-ins: many host applications allow you to set the preferences for where it will look for plug-ins. You can change the folder the host application looks to when loading plug-ins. The application will not load any plug-ins that are not in the location you have defined in your preferences. Make sure your application is looking to the folder you have installed the plug-in into. All install locations listed to the right show the default plug-in folder locations the preference is set to.

# Locating the Plug-in

The plug-in, if properly installed into the plug-ins folder, should show up under the menu where the host application displays Photoshop compatible plug-ins. Photoshop, for example, will show the plug-in you just installed at the bottom of the Filter menu under the Auto FX Software name. If the plug-in is not showing up in the host application you should take the following actions:

- Restart Photoshop if you installed the plug-in while Photoshop was already open.
- Verify that you installed the plug-in into the correct folder. Do this by opening the folder you installed into and see if the plug-in is there.

• If the plug-in is installed into the correct folder you should next check to see if the host application's preferences are set to load plug-ins from the location you installed into. Adobe Photoshop, for example, allows users to set the plug-in folder from the Preferences menu. Make sure this is pointing to the same folder you installed the plug-in into.

#### Adobe Photoshop (Windows)

Version: 8	Install Location:	C:\Program Files\Adobe\Adobe Photoshop CS\Plug-Ins
Version: 9	Install Location:	C:\Program Files\Adobe\Adobe Photoshop CS2\Plug-Ins
Version: 10	Install Location:	C:\Program Files\Adobe\Adobe Photoshop CS3\Plug-Ins
Version: 11	Install Location:	C:\Program Files\Adobe\Adobe Photoshop CS4\Plug-Ins

#### Photoshop Elements (Windows)

For Photoshop Elements all you have to do is find the Plug-ins folder and install the software into this directory. The directory location will look something like this:

C:\Program Files\Adobe\Adobe Photoshop Elements\Plug-Ins